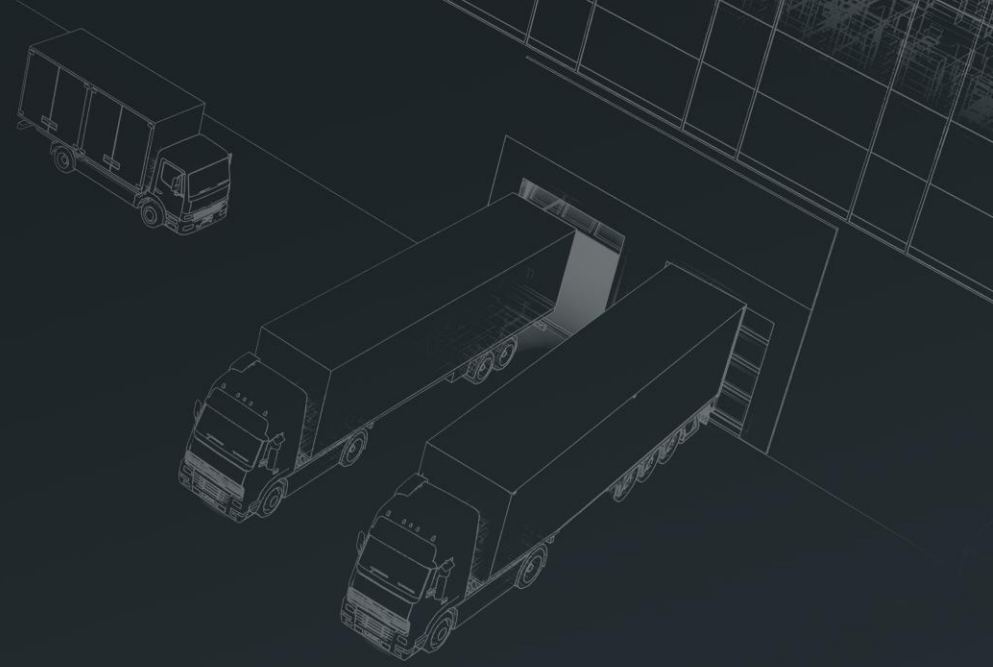
HARROGATE
CONVENTION CENTRE



Harrogate Convention Centre
Onboarding

January 2025

Mobiledock

Harrogate Onboarding

Welcome to Mobiledock

In partnership with Harrogate Convention Centre

As an organiser, contractor or exhibitor delivering to HCC, you'll be using Mobiledock, a state-of-the-art platform designed to simplify the process of managing vehicle access at event venues.

Mobiledock has partnered with Harrogate Convention Centre to make your setup and pack-down stress-free. It helps by:

- ✓ Scheduling Deliveries: You'll book a specific time slot for your vehicle, ensuring there's no overlap or long waiting times.
- ✓ Managing Access: Only vehicles with approved bookings can enter the loading dock, keeping things organised and secure.
- ✓ Streamlining Logistics: With everything scheduled in advance, you can focus on what really matters—your event!

By using Mobiledock, you're helping us keep our loading areas safe, efficient, and hassle-free for everyone.

Efficient Scheduling

Enhanced Security

Minimised Wait Times

Improved Coordination

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Harrogate Onboarding

Onboarding Instructions

Making Your Event Experience Seamless

If this is your first time using Mobiledock, don't worry. The process is straightforward, and we'll guide you every step of the way.

PLEASE NOTE: You will only need to complete the onboarding process once to use Mobiledock on multiple occasions.

Click the link below to watch the 4-minute onboarding video. In this video, we will cover:

- Signing into Mobiledock
- How to create and edit bookings
- The arrival process using QR code

Watch Video

Read Instructions

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Need more answers? ▶ ▶ ▶

Check out our FAQ section:

Frequently Asked Questions

Contact
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